



CERTIFICATE

This is to Certify that the IT Service Management System of

VYTECH ENTERPRISE

5TH FLOOR, 510, ADDOR ASPIRE CO. COMM. SER. SOC. LTD., ADDOR ASPIRE-1,
NR. JAHANVEE RD., UNIVERSITY TO PANJRAPOLE RD., AHMEDABAD,
AHMEDABAD, GUJARAT, 380015 (INDIA)

has been audited and found to comply with the requirements of:

ISO/IEC 20000-1:2018 IT Service Management System

For the scope of activities described below:

DESIGN, DEVELOPMENT, AND MANAGEMENT OF SOFTWARE AND AI-BASED SOLUTIONS, APPLICATIONS, WEBSITES, AND MOBILE APPLICATIONS (ANDROID AND IOS), INCLUDING PROPRIETARY PRODUCTS DOCCYPHER (DOCUMENT MANAGEMENT SYSTEM), HERA DESK [TICKET MANAGEMENT SOFTWARE] AND HARBORSUITE (CRM/SFA/CPM PLATFORM); CLOUD-BASED SERVER SUPPORT; DATA MANAGEMENT AND ANALYTICS SERVICES; IT HARDWARE PROCUREMENT; AND IT SUPPORT TO DATA CENTRE OPERATIONS.

Certificate Number: **EGI/2609VH/4902**

1st Surv. Due on: **13.08.2027**

Initial Date of Certification: **14.09.2026**

2nd Surv. Due on: **13.08.2028**

Date of Certificate: **14.09.2026**

Date of Expiry: **13.09.2029**

Director:

Date: **14.09.2026**



Validity of this certificate is subject to successful completion of surveillance audit on or before due date, in case surveillance audit not conducted this certificate shall be suspended/cancelled.

For verification and updated information concerning the present certificate visit to www.thehawk-eye.com

This Certificate is the property of Hawk Eye Certifications Pvt. Ltd. and shall be returned immediately when demanded.

Hawk Eye Certifications Private Limited

A-27/H, Sector-16, Noida-201301, U.P., (India)

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